

Title: Investigating staff motivation and attitude to work in public libraries: a case study of Kenya National Library Services and Macmillan headquarter libraries in Nairobi

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Abstract: This study sought to determine the effectiveness of measures taken to ensure staff motivation and attitude to work are working in our public libraries. The researcher investigated issues concerning recruitment and selection, personnel problems, services to users, staff turnover, motivation, staff training and development, management style, communication, deployment and performance assessment which formed the main framework in which the research was conducted. This was in an effort to weigh each aspect in ways in which it contributed to staff attitude and motivation in public libraries. The study revealed that staff attitude and motivation in public libraries were low and something urgent needed to be done to rectify this situation. The researcher has recommended several ways in which these low ratios of motivation should be improved under each of the sub themes outlined above.